

MJ SCHOOL

NEW ARYA NAGAR, KOHKA, BHILAI (C.G.)

Grievance Redressal Committee

Name	Post
Mr. V.K.Choubey	Manager
Mrs. H.Laxmi	Principal
Ms. Anita Diwedi	Teacher Incharge (Primary)
Ms. Pamela Bose	Teacher Incharge

GRIEVANCE REDRESSAL COMMITTEE

SESSION 2023-24

Functions

A grievance Redressal committee is formed to look in to the complaints from the aggrieved.

The report of grievance committee is forwarded to principal for further action. Appropriate measures are taken and recorded in the register.

Grievances & Redressal Cell

Grievances Redressal cell is constituted to up hold the dignity of the college by ensuring amicable and healthy atmosphere in the college to promote cordial relation among the ,staff members and between student and staff member etc this cell also helps staff, students and parents to record their complaints and solve their problems related to academics, resources and personal Grievances.

Suggestion/Complaint Boxes have been installed at different places in the school campus in which the students/staff, can drop their grievances and their suggestions for improving the academics/Administration. Students, parents and staff can lodge a complaint. The aggrieved can personally approach and write any member of the cell.

Grievance Reported on 11/01/2024.

Name of the Complainant :- Barkha Pandey
M/O, Avani Pandey
Student of Class VII

Complain :- Few students namely,
1. Megha Janghel - Class VIII
2. Shahreen Ansari - Class VIII
3. Pragati Shasna - Class VIII
have told her that students make derogatory remarks on her for she (Avani Pandey) looks/stares ^{they} boys.

Grievance was presented before the principal madam H. Laxmi, committee members and concerned students.

Detailed investigation was done and it was ~~concluded~~ found that what ever was overheard through Megha Janghel, Shahreen Ansari was all fabricated and Pragati Shasna stated that she is not at all aware of the incident.

Parents including Avani Pandey were counselled, and have been told to take care of the child in future.

Parent was satisfied with the way grievance was addressed.

H. Laxmi
Principal

11/1/2024

Barsha Pandey
(Parent)

Anita Dwivedi
(Teacher Incharge Pre-Primary)

Pamela Bose
(Teacher Inch. CI-I to IX)

Mr. V. K Choubey
(Manager)

11/1/24